

PRACTICE TEAM MEMBERS

General practitioners and nurse practitioners

We have a team of dedicated GP's at the surgery, both male and female. We have 4 partner GP's, 5 salaried GP's 2 practice nurses, 2 Health care assistants and as we are a training practice, multiple FY2 and Registrar GPs and 1 Physician associate.

We are also proudly a part of the

PICTON NETWORK

This also includes us to have MORE clinicians to be available such as:

- 4 pharmacists
- 2 mental health practitioners
- 2 physiotherapists

All available in our practice!

Practice Manager

Angela Broda

Admin & Reception Team

Our Team are on hand to deal with any query you have, may that be appointments, prescriptions and general problems.

Services available:

- Vaccinations (travel vaccines & childhood immunisation)
- Family planning & Antenatal care
- Antenatal care
- NHS Health Checks for 40+ (criteria applies)
- Chronic disease management
- Manage you appointments and medication online
- Join injections available with our GP
- Online triaging system available 24/7

Update your details!

We ask that all patients please keep us up to date with any changes of address, telephone or email details as well as carers or next of kin.

Suggestions and complaints

If you have any comments or suggestions on how to improve the services which we offer we would like to hear from you. These can be made via the box in the waiting room or speaking personally to a GP or the manager.

Edge Hill Health Centre

Tel: 0151 295 3600

Fax: 0151 475 4228



Edge Hill Health Centre

157 Edge Lane Kensington L7 2AB

Tel: 0151 295 3600

Surgery Hours

Monday —Friday 8:00am —6:30pm*

*Extended hours 7am every Thursday

Closed weekend and bank holidays

Senior partners:

Dr R McGuire and Dr M Cooper

www.edgehillhealth.nhs.uk



Out of hours arrangements

If you contact the surgery out of hours a message will inform you how to contact the out of hours GP service, or alternatively you can contact NHS 111 for free over the phone (non –urgent) advice.

Repeat Prescriptions:

Prescriptions can be requested in writing, in person or online using your patient access account. Please give at least 48 hours notice before collecting your prescription. Prescriptions ordered after 12 noon of a Friday will not be ready until 12 noon on the following Monday.

Patients rights and responsibilities

Patients have a **right** to:

Be registered with a GP Receive a health check

Receive emergency care

Receive appropriate drugs and medicines if required

Be referred for a specialists opinion where appropriate

Patients have a **responsibility** to:

Try where possible to use our services within the resources available

Telephone the surgery for receiving results of tests

Cancel a pre-booked appointment

Maintain a good working relationship with the practice

Our Vision Statement

Edge Hill Health Centre aims to provide the highest standard of patient focused healthcare in a responsive, supportive and courteous manner whilst ensuring that all staff and patients are treated with dignity, honesty and respect.

“Your health is our priority”



Dr McGuire

Senior Partner at Edge Hill Health Centre