

Practice Team Members

General Practitioners:

We have a team of dedicated GPs, both male and female led by Senior partner, Dr Binder.

Practice Nurse:

Maureen Finch

Manager:

Angela Broda

Admin & Reception team:

Our receptionists are on hand to deal with appointments, prescriptions and any queries you may have.

The surgery is also attached to a District Nursing Team, Health Visitor, Midwife and Community Matron



Surgery premises

Services available:

- Vaccinations (travel vaccines & childhood immunisations)
- Family planning & Antenatal care
- Antenatal care
- NHS Health Checks for 40+ (criteria applies)
- Chronic disease management
- New patient health checks
- Online symptom checker
- Manage you appointments and medication online
- Join injections available with our GP
- Extended services 7am to 7pm of a Thursday
- Online triaging system available 24/7

Update your details!

We ask that all patients please keep us up to date with any changes of address, telephone or email details as well as carers or next of kin.

Suggestions and complaints

If you have any comments or suggestions on how to improve the services which we offer we would like to hear from you.

These can be made via the box in the waiting room or speaking personally to a GP or the manager.

Mossley Hill Medical Centre

Tel: 0151 733 2812

Fax: 0151 733 4922

Edge Hill Health @ Mossley Hill Surgery

Surgery Hours

Monday—Friday 8:00am—6:30pm

Closed weekend and bank holidays

Senior partner:

Dr Martin Binder

www.edgehillhealth.nhs.uk

73 Queens Drive, Liverpool, L18



Tel: 0151 733 2812

Appointments & Prescriptions

Appointments:

An appointment can be made in person, online or by telephone during surgery hours. Extended access of a Thursday

Out of hours arrangements:

If you contact the surgery out of hours a message will inform you how to contact the out of hours GP service, or alternatively you can contact NHS 111 for free over the phone (non –urgent) advice.

We also offer an online triage service available via our webpage.

Repeat prescriptions:

Prescriptions can be requested in writing, in person or online using your patient access account. Please give at least 48 hours notice before collecting your prescription. Prescriptions ordered after 12 noon of a Friday will not be ready until 12 noon on the following Monday.

Patient rights and responsibilities

Patients have a **right** to:

Be registered with a GP

Receive a health check

Receive emergency care

Receive appropriate drugs and medicines if required

Be referred for a specialists opinion where appropriate

Patients have a **responsibility** to:

Try where possible to use our services within the resources available

Telephone the surgery for receiving results of tests

Cancel a pre-booked appointment

Maintain a good working relationship with the practice

Our Vision Statement

Edge Hill Health Centre and Edge Hill Health @ Mossley Hill Surgery aim to provide the highest standard of patient-focused healthcare in a responsive, supportive and courteous manner whilst ensuring that all staff and patients are treated with dignity, honesty and respect.

“Your health is our priority”



Mossley Hill Medical Centre