

Edge Hill Health @ Mossley Hill Surgery

Patient Survey 2019

Thank you to all our patient who participated in the survey

SUMMARY of Results
97.78% thought the GP was very good or excellent
96% thought the Practice Nurse was very good or excellent
98% thought the staff were very good or excellent
91.25% thought the Practice was very good or excellent
96.43% thought that the systems and processes were very good or excellent

YOU SAID	ACTION
You would like more evening appointments	From July we will be offering evening appointments on Thursdays until 7pm
That the décor needs updating	We have plans in the near future to update the building